

Caltex in the Community

At Caltex, we value our role in working with our operating communities to create meaningful and sustainable impacts.

Our approach

Whether providing high quality fuel or everyday convenience to our customers, we consider the environmental, social and governance (ESG) risks associated with all our business activities. We recognise that our stakeholders want companies to be more transparent about communicating their ESG frameworks, investments and any related risks.

Our people in the community

We know that our employees are also passionate about our communities and making a positive, sustainable impact.

Caltex employees regularly donate a percentage of their pre-tax salary to a range of community programs, with Caltex matching their contributions dollar-for-dollar. Together, we raised more than \$90,000 for nine charity partners in 2017.

A number of Caltex employees also volunteered at non-profit organisations including The Clontarf Foundation and The Smith Family, to help build capacity and deliver the critical work of these organisations.

Caltex Community Partnerships

Beyond our employee engagement initiatives, our strategic social investments focus on three core areas — road safety, youth education and children's health. Our aim is to contribute to the quality of life for our operating communities.

Our long-standing partnerships with various local and national charitable organisations are evidence of our shared deep commitment to improving our society's wellbeing through a diverse range of initiatives.



Make-A-Wish Australia

Since our partnership began in 2013, more than \$1.2 million has been raised for Make-A-Wish Australia by Caltex stores and our employees

\$1.2M

Caltex Best All Rounder Award

For 32 years, Caltex has recognised the best students in Australia's secondary schools last year, with 2,120 students receiving the Caltex Best All Rounder Award

2,120
students

Building the capability of our youth

We believe access to education can change life outcomes for individuals and so are keen supporters of educational initiatives that are having this impact. Since 2011 Caltex has supported The Clontarf Foundation which aims to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal and Torres Strait Islander men.

We are enormously proud to support Clontarf's work with our 2017 funding covering its staff costs to provide full-time mentoring to almost 6,000 young Aboriginal and Torres Strait Islander men across its nation-wide network of 87 academies. Further to this, 527 of these participants were Year 12 school leavers, enabling Clontarf to guide each of these leavers to successfully transition into employment, training or further study.

Caltex's support commenced in 2011, and since then we continue to further deepen our partnership by providing other valuable opportunities for Clontarf participants to further learn and grow. An example was in late 2017, when a group of Year 10 boys from Moree in New South Wales visited our Lytton refinery – from the control room to the chemical testing laboratory, the students came away with a better understanding of the complex environment of our oil production plant.

Driving home the road safety message

Safety is at the core of everything we do at Caltex, and we want to ensure that safety is top of mind for motorists whenever and wherever they travel.

This is why we value being a founding partner of the Australian Road Safety Foundation's Fatality Free Friday (FFF), Australia's only national community based road safety initiative. Held annually since 2007, the program promotes a Fatality Free Friday to reinforce safe driving messages, and aims to reduce the devastating impact of road trauma. Caltex reinforces driver safety messages at our various sites and stores.

Internally, we also foster higher awareness and understanding of driver safety by encouraging our employees to pledge their FFF support online, while our Operational Excellence and Risk team has prepared a range of support materials including toolbox talks.

Granting life-changing wishes

Since 2013, Caltex staff and customers have supported Make-A-Wish Australia by raising much needed funds to help make the wishes of seriously ill children and teenagers come true through the Star Mart Wish Drive.

In 2017, 134 Caltex stores across Australia participated in this month-long campaign, with over \$160,000 raised through gold coin collections and on-site activities. This takes our total funds raised for Make-A-Wish to more than \$1.2 million since partnering together in 2013.



Case Study

The sky's the limit for Darcey



Visit the link for rich online content.
<http://microsites.caltex.com.au/Annualreports/2017/>

Two years ago, at the Clontarf Academy as part of the Endeavour Sports High School, Darcey Moran could not have imagined he would be working at Australia's largest liquid fuel import terminal as part of his two year traineeship at Caltex.

Combining paid work, training and school, Darcey is now working one day a week at our Kurnell terminal while completing his High School Certificate (HSC) and Business Studies course. Upon completion, Darcey will earn an industry recognised national qualification as well as credit towards his HSC.

Clontarf's CEO, Gerard Neesham, says, "That's a key goal for Clontarf – to prepare the boys in our program for life after school and build practical knowledge and skills that support their qualifications."

For Darcey, "The people I work with at Caltex are really welcoming, and I've already learnt so much from them. Also, Clontarf has helped me to be more disciplined and value teamwork. I now think the sky's the limit, anything is possible – just give it a go!"



The Kids' Cancer Project fuelled by Caltex raised over \$200,000 in August 2017

Motivated to change our young drivers' behaviour

Another safety initiative Caltex supports is Motorvation, a unique program designed to change young driver attitudes and behaviour. The program provides driver tuition to young people aged 15 to 20 years with an aim to decrease risk-taking and collision risk, and ultimately create safer drivers.

Our support of Motorvation began in 2013, when we initially supplied the fuel needed to deliver the 40-50 courses annually across the eastern states of Australia. Two years later, we increased our support to include financial sponsorship, aiding Motorvation to visit more secondary schools and youth organisations.

Recognising our best all rounders

The Caltex Best All Rounder Award has earned a reputation for being one of Australia's most respected secondary education recognition programs. It has been presented to thousands of final-year students, acknowledging their all-round contributions to their schools and communities.

Now in its 32nd year, the program has seen participation steadily growing, with last year around 75% of all secondary schools in Australia taking part, and 2,120 students receiving the award. Our employees also get involved by presenting the award to the worthy recipients. 31 of our people volunteered their work time to award the 2017 winners at their schools.

Working together with our local communities

At Caltex, we place great importance in continuously engaging key stakeholders and the surrounding communities around our sites and facilities. We do this through regular consultation with community groups, written information about our operations and a 24 hour free call line available for people with any concerns regarding our Lytton refinery.

Our financial and in-kind support in 2017 for various community groups remained strong, and included the following:

- Caltex Lytton refinery workers rolled up their sleeves to donate 155 blood and plasma collections to the Australian Red Cross Blood Service.
- We fuelled the Kids' Cancer Project's big yellow bus to travel nearly 10,000km across Australia's east coast to raise awareness of the importance of investing in scientific research to help children with cancer. This month-long drive in August 2017 raised over \$200,000 in pledged donations, equating to 1.4 scientists employed for a year.
- Lytton refinery staff volunteered at the Wynn Community "Meals for the Homeless" initiative.
- Caltex partnered with the Port of Brisbane to present a "Safety 1 Forum", which showcased the importance of safety and mental health across the business and at home.
- We launched a community art competition in December 2017 to celebrate the recent upgrade of our Newport Fuel Terminal in Victoria, with the winner's artwork to be recreated on the largest of our 19 tanks on site. We have engaged local government representatives to be part of the judging panel, and the winner will be announced in August 2018.
- Our Sydney corporate head office employees took part in The Smith Family's annual Christmas Toy and Book Appeal by donating new toys and books to be given to children in need.